



COVID-19 / CORONAVIRUS UTILITIES RELIEF

Several utility companies in the Kansas City, Missouri metro area have announced temporary halts in disconnects for non-payment.

Evergy:

888-471-5275, <https://www.evergy.com/landing/covid-19>

Through **May 1, 2020**, Evergy has implemented the following:

- **Late payment fees** have been suspended
- **Disconnections** related to **nonpayment** have been suspended
- **Reconnecting** service payments have been **reduced** to 1/12th of the balance due with **no security deposit**

Spire:

800-582-1234, <https://www.spireenergy.com/coronavirus>

Through **May 1, 2020**, Spire has implemented the following:

- **Disconnections** have been suspended
- **Late fees** have been suspended

KC Water:

816-513-1313, <https://www.kcwater.us/news/>

KC Water has implemented the following, but has not specified for how long:

- **Water shut-offs** due to nonpayment have been temporarily halted